

At m|devices, we are constantly working to be the best in class by improving our organisation, processes and skills. Our Global Supplier Standard covers the terms of engagement to ensure our suppliers support our quest for excellence and partner with us in creating a better world.

What's covered?

1. Code of Conduct

- a. Responsible sourcing
- b. Ethical business practices (integrity, fair competition, conflict of interest, anti-corruption & bribery, accurate bookkeeping, data protection & reporting breaches)
- c. Occupational health & safety
- d. Fair labour practices
- e. Antidiscrimination practices
- f. Clear grievances mechanism
- g. Respect for the environment
- h. Positive community engagement
- i. Supplier Ethical Data Exchange (SEDEX) membership



2. Quality Control

- a. Quality management system
- b. Risk management
- c. Site (infrastructure) standards
- d. Competence
- e. Documentation of quality data, raw materials etc.
- f. Customer service & communications
- g. Product specifications
- h. Controlled processes
- i. Design & development
- j. Product safety & hygiene
- k. Traceability of goods and raw materials
- l. Analysis on quality claims
- m. Suitable transportation
- n. Internal audits
- o. Testing

3. Product Safety

- a. Defined assessment procedures
- b. Restrictions on banned chemical substances
- c. Contamination prevention & hygiene control



4. Environmental Sustainability

- a. Environmental management system
- b. Reduction of greenhouse gas emissions
- c. Data transparency (use of water, raw materials, waste & air/water emissions)
- d. Responsibly sourced wood
- e. Sustainably sourced cotton



5. Chemical Legislation

- a. Compliance with chemical legislation (hazardous substances, dangerous goods regulations)

This extensive agreement transparently outlines our expectations and encourages our suppliers to adopt these principles and practices.